



SESHADRIPURAM EDUCATIONAL TRUST

SESHADRIPURAM EVENING DEGREE COLLEGE

27, Nagappa Street, Seshadripuram, BENGALURU – 560020

Permanently Affiliated to Bengaluru Central University

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National Assessment and Accreditation Council (NAAC) Student Satisfaction Survey

For the NAAC (National Assessment and Accreditation Council) AQAR (2020-21), our Institution conducted Student Satisfaction Survey (SSS) regarding Teaching– Learning and Evaluation, which helps to upgradethequality of education. The questionnaire was framed as per NAAC guidelines. Students have rated the questions on the scale of 0 to 4.

NUMBER OF RESPONSES RECEIVED FOR THE SSS = 112

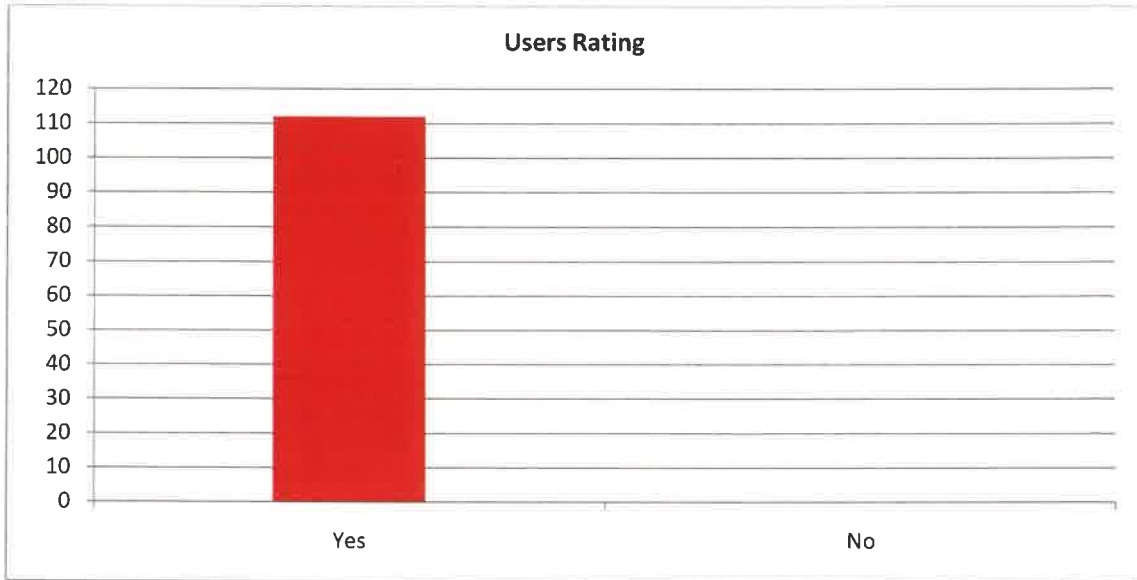
Sl No.	Questionnaire	Score
Overall Average Score		3.13
1	How much of the syllabus was covered in the class?	3.43
2	How well did the teachers prepare for the classes?	3.74
3	How well were the teachers able to communicate?	3.74
4	The teacher's approach to teaching can best be described as.	3.12
5	Fairness of the internal evaluation process by the teachers.	3.3
6	Was your performance in assignments discussed with you?	3.23
7	The institute takes active interest in promoting internship, student exchange, and field visit opportunities for students.	0.53
8	The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional	3.48

	growth.	
9	The institution provides multiple opportunities to learn and grow.	3.41
10	Teachers inform you about your expected competencies, course outcomes and program outcome.	3.01
11	Your mentor does a necessary follow-up with an assigned task to you.	2.69
12	The teachers illustrate the concepts through examples and applications.	2.97
13	The teachers identify your strengths and encourage you with providing right level of challenges.	2.92
14	Teachers are able to identify your weaknesses and help you to overcome them.	3.42
15	The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.	3.45
16	The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.	3.01
17	Teachers encourage you to participate in extracurricular activities.	3.58
18	Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.	2.99
19	What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching?	3.25
20	The overall quality of teaching-learning process in your institute is very good.	3.5
21	<p>Give three observation/suggestions to improve the overall teaching-learning experience in your institution. (Notable suggestions)</p> <ul style="list-style-type: none"> a) Offline classes are more effective than online classes as we can clear doubts more effectively. b) We need more of internship programs, field visits to know and understand the growing world. c) Dictating numerical problem question in the class is time waste, rather it should be sent in the class group. d) Library should have a greater number of reference books for all the subjects. e) Solve more of numerical problems of different varieties, give homework and discuss the homework question-answer in the class. 	

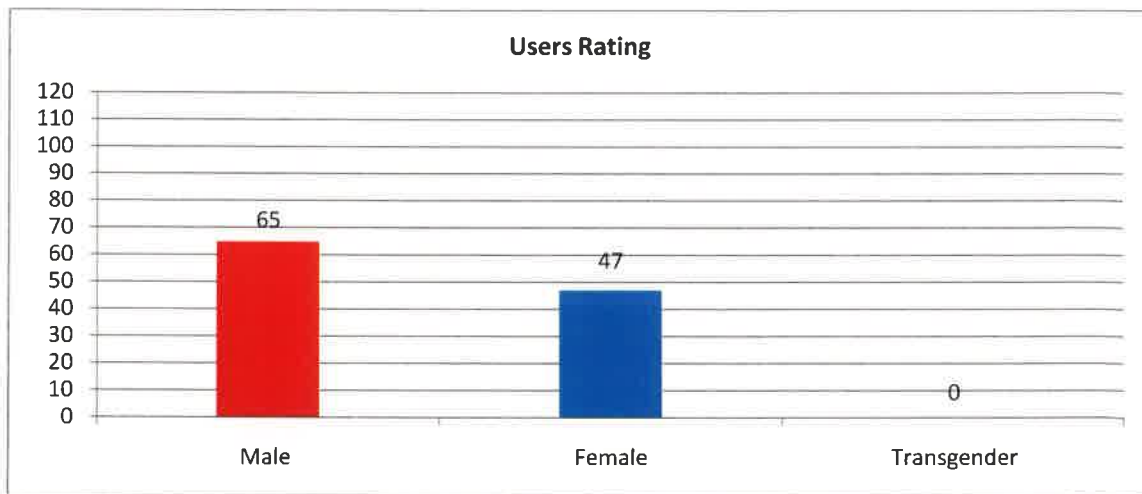
	<p>f) We need online recording of the class for better understanding and to be able to clear doubts in the next class.</p>	
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STUDENT SATISFACTION SURVEY (2020 –21)
Key Indicator- 2.7.1
Under Criterion II of Teaching –Learning and Evaluation

A. Please confirm this is the first and only time you answer this survey.



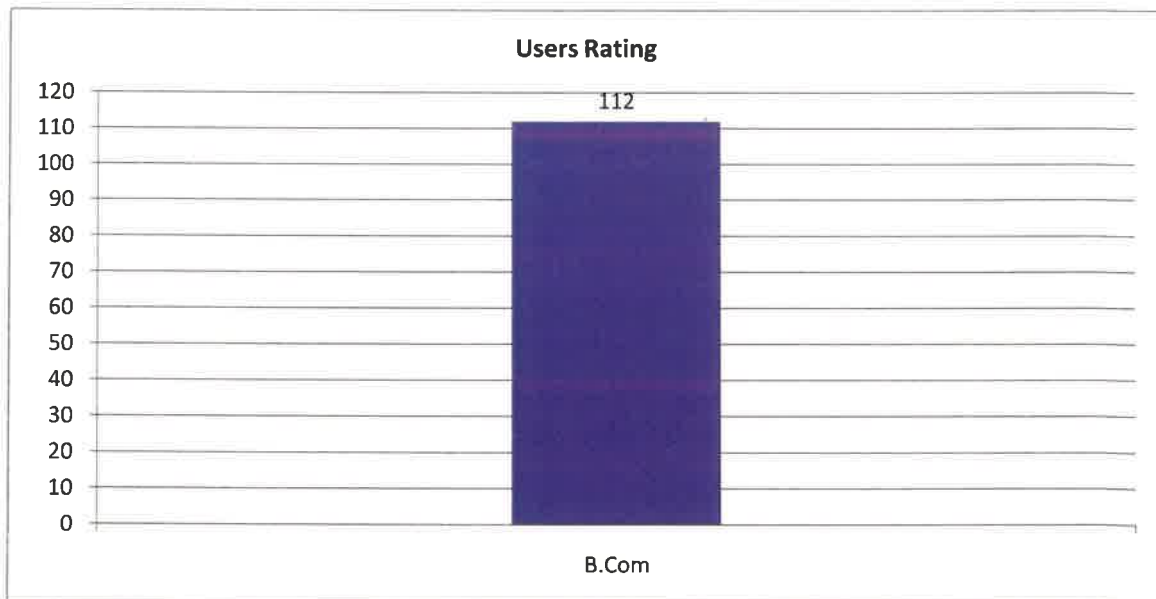
B. Gender



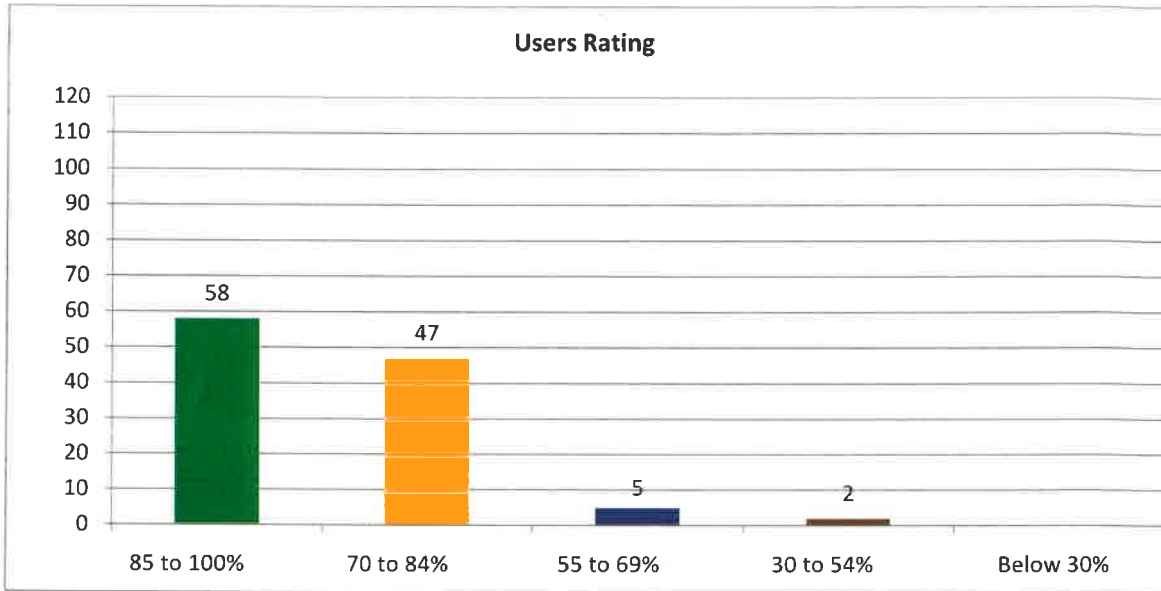
C. What degree program are you pursuing now?



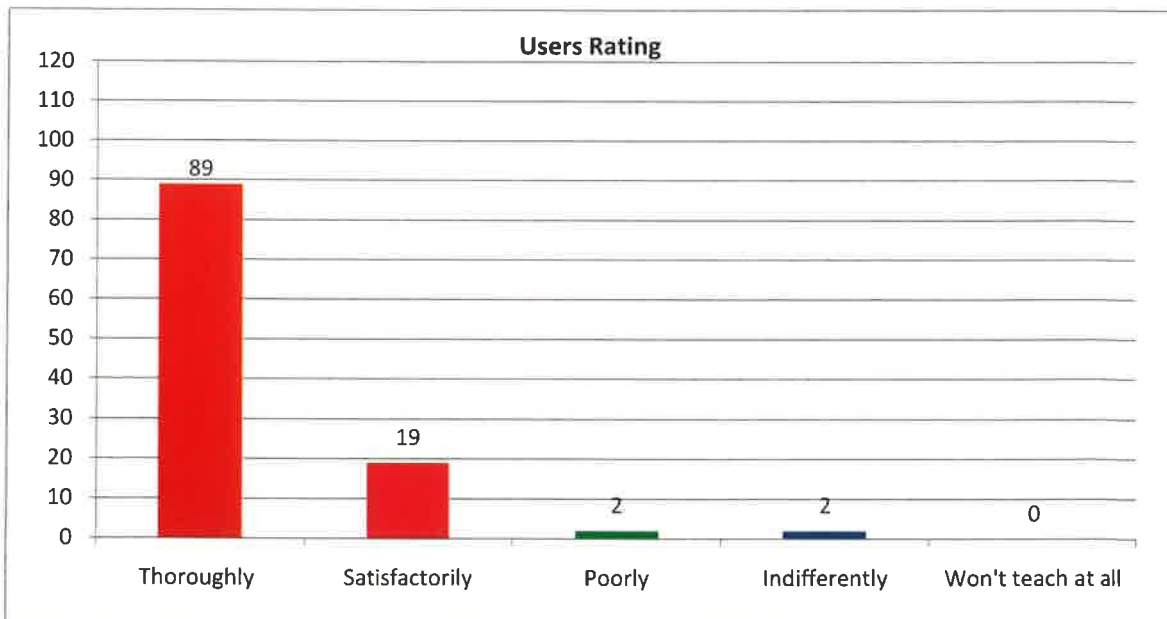
D. What course are you currently pursuing?



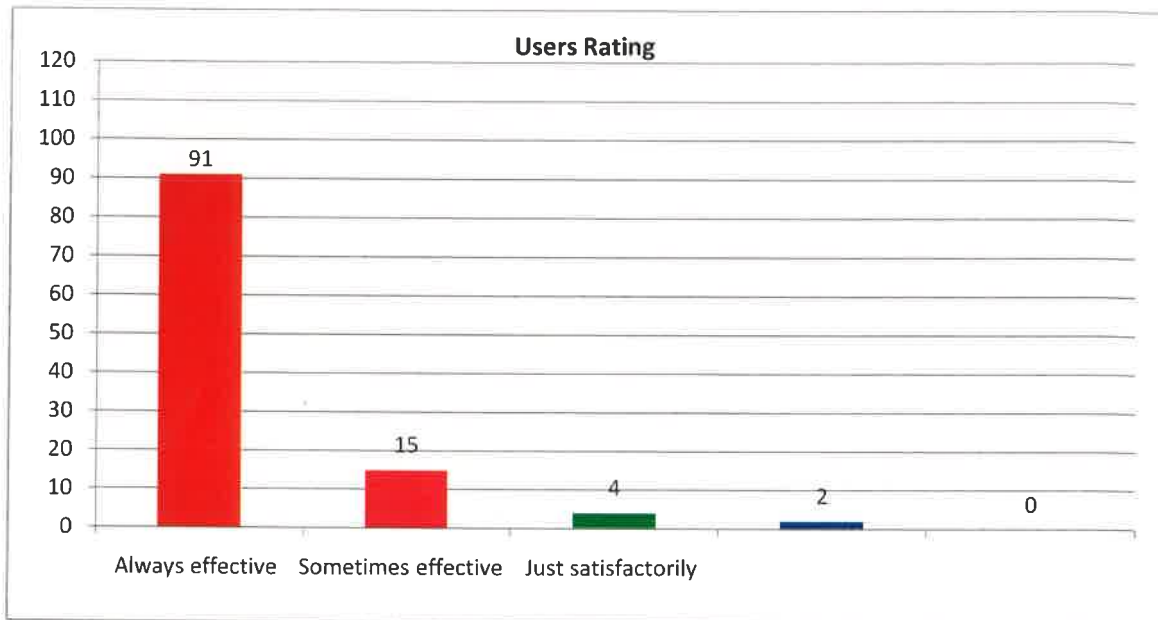
1. How much of the syllabus was covered in the class?



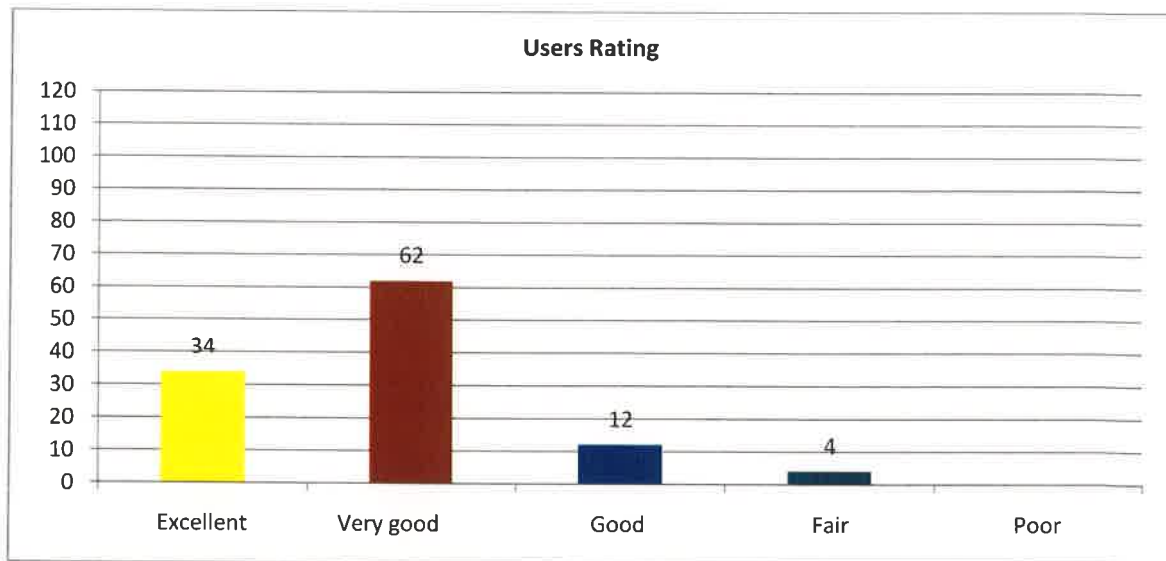
2. How well did the teachers prepare for the classes?



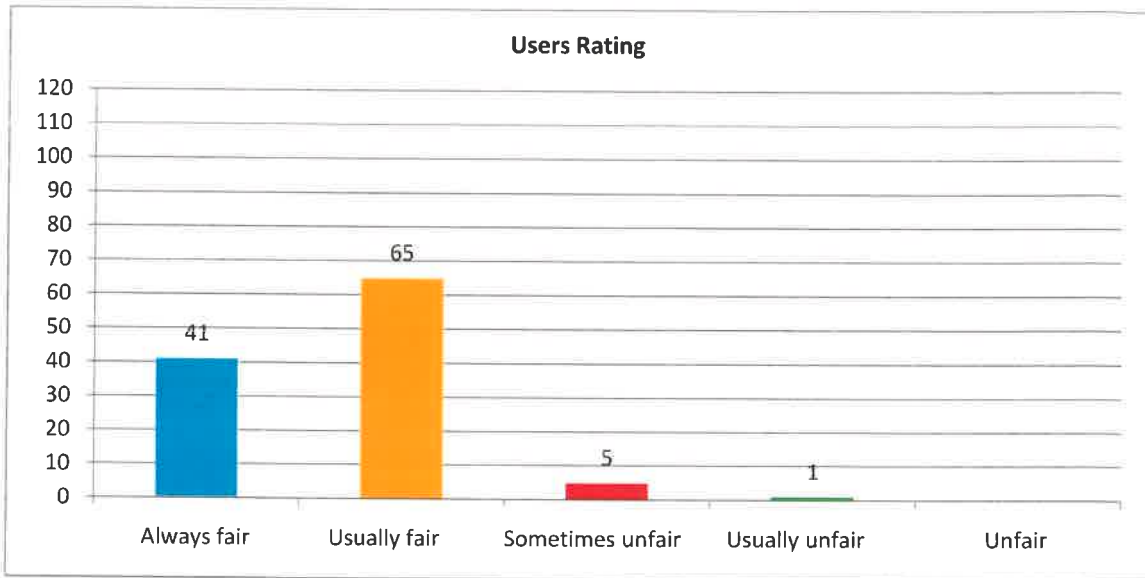
3. How well were the teachers able to communicate?



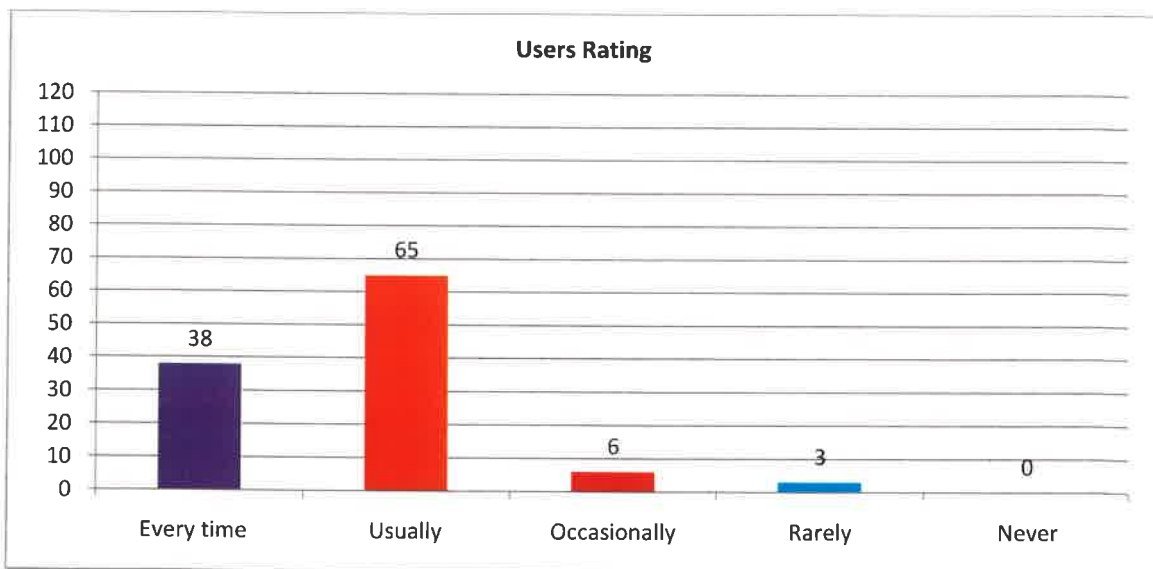
4. The teacher's approach to teaching can best be described as



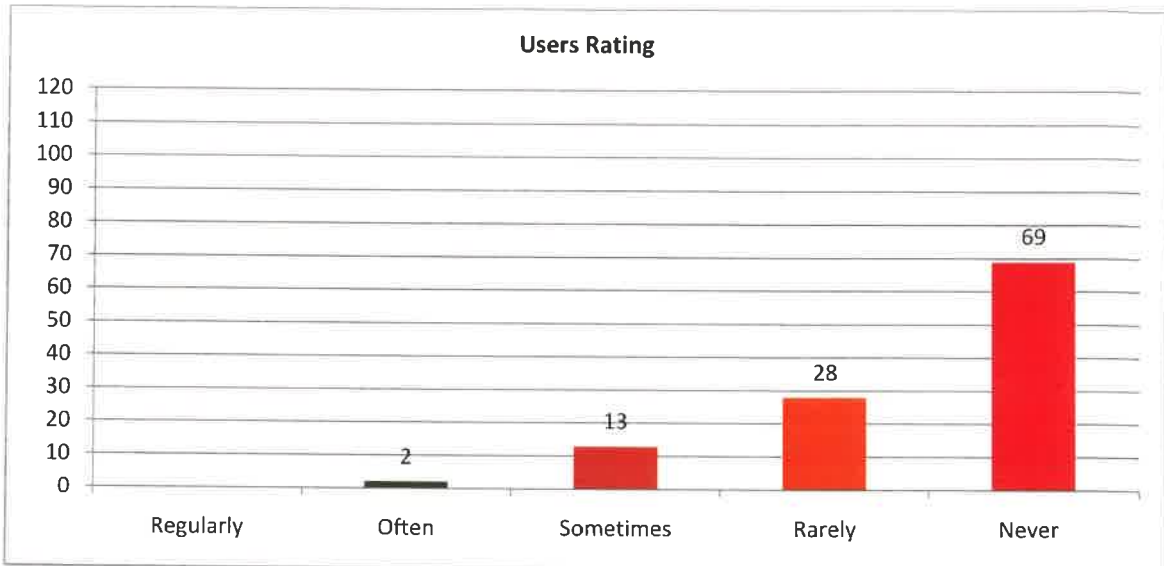
5. Fairness of the internal evaluation process by the teachers.



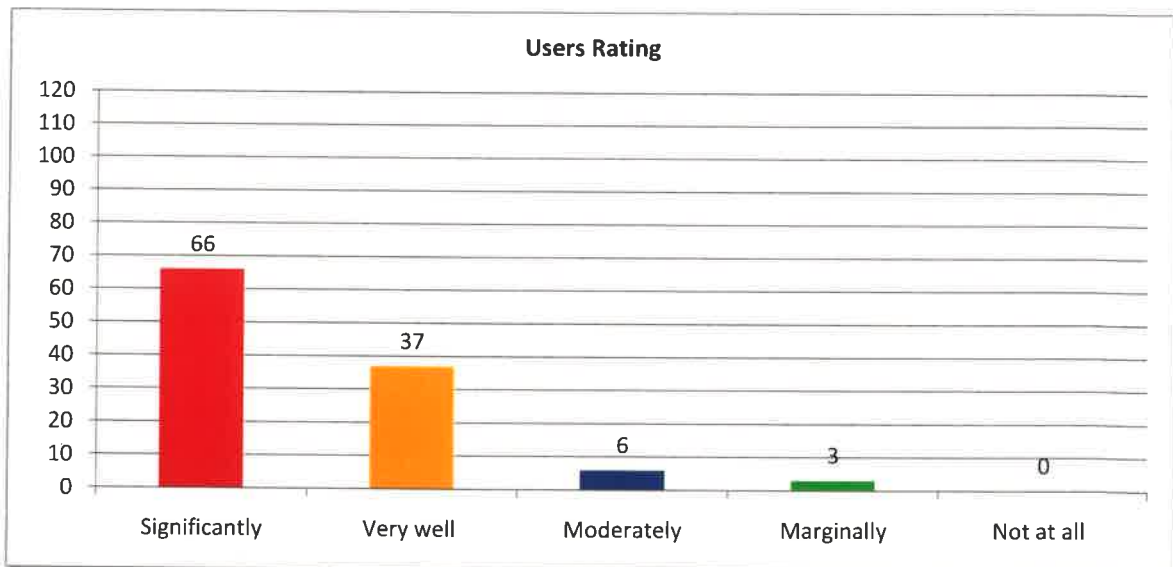
6. Was your performance in assignments discussed with you?



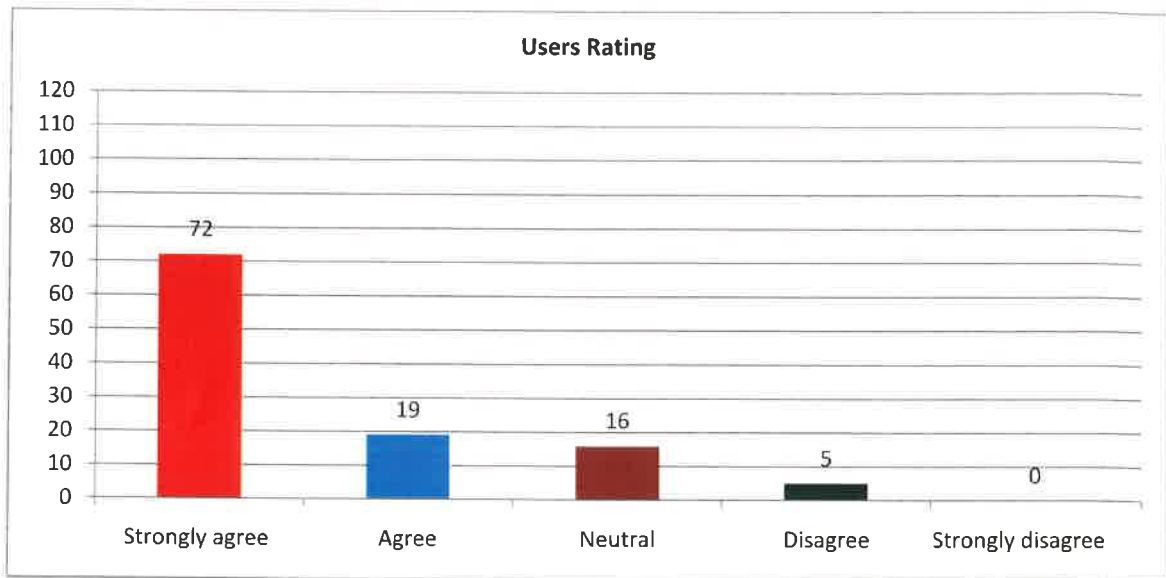
7. The institute takes active interest in promoting internship, student exchange, and field visit opportunities for students.



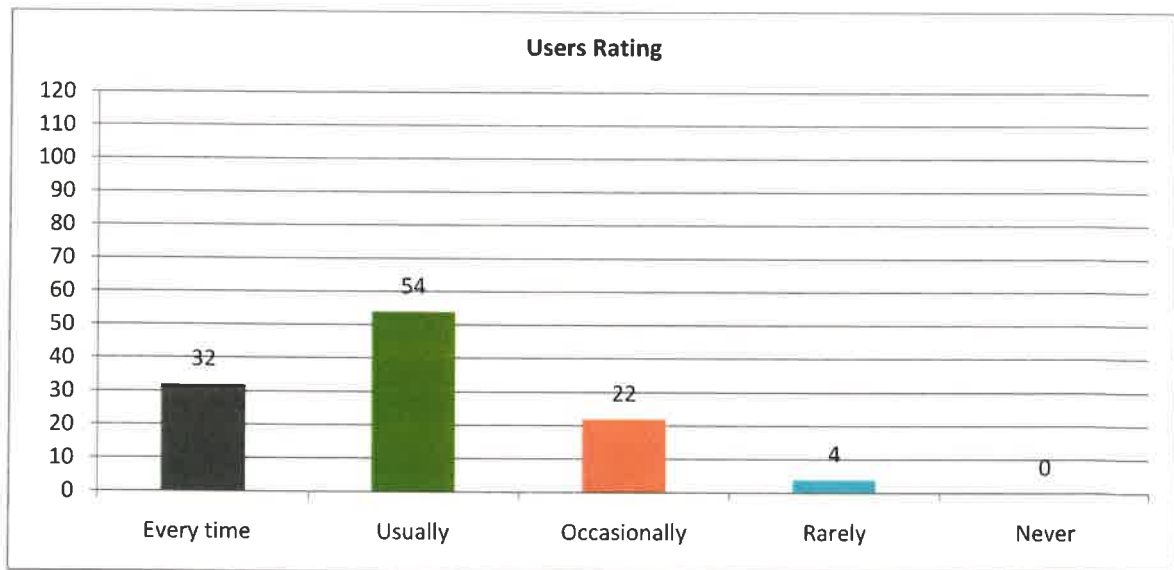
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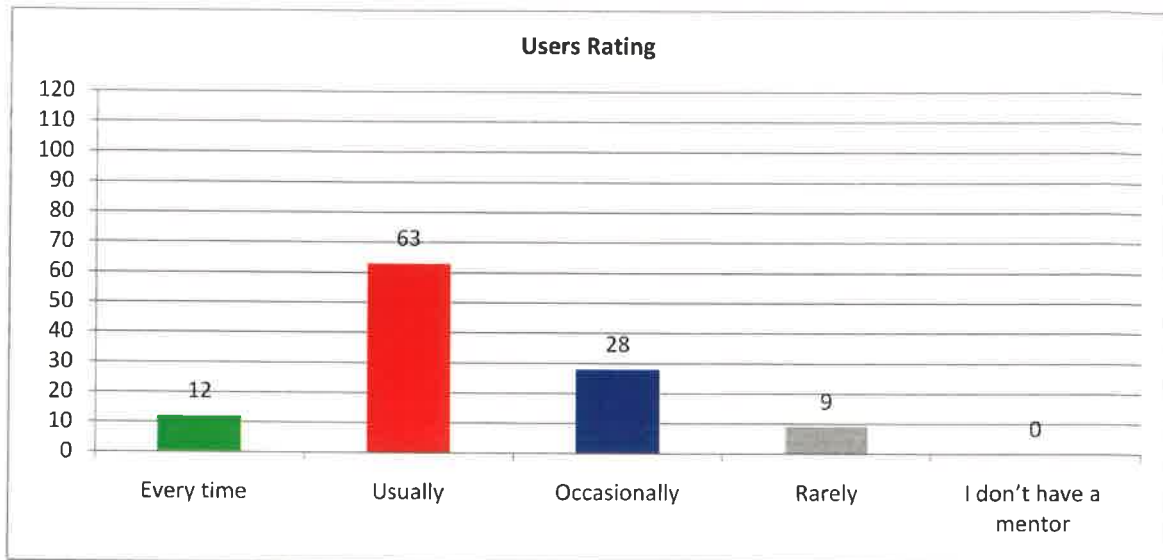
9. The institution provides multiple opportunities to learn and grow.



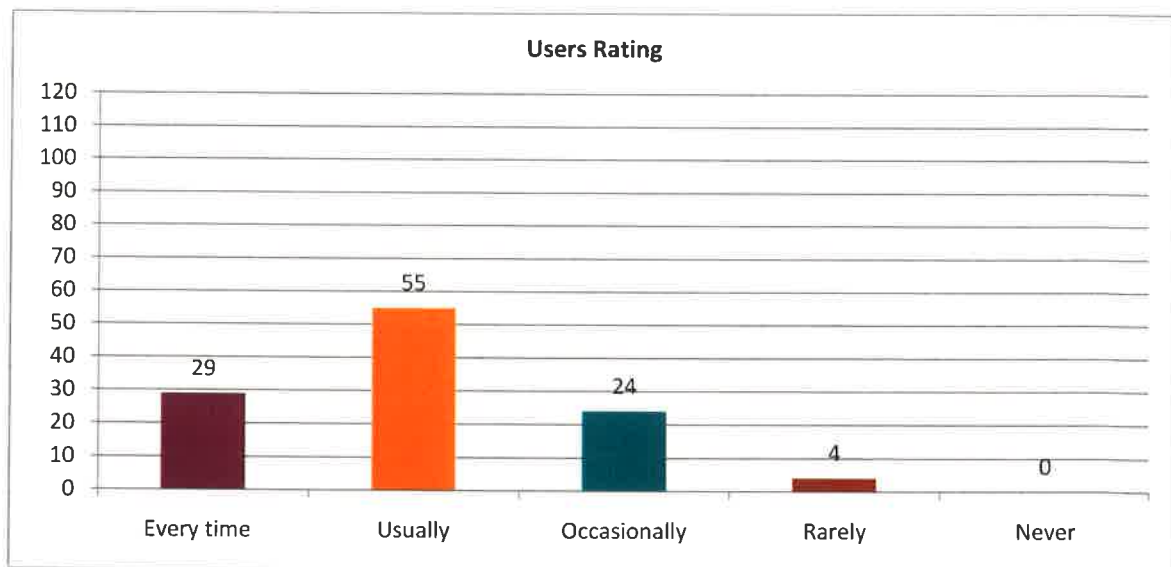
10. Teachers inform you about your expected competencies, course outcomes and program outcomes.



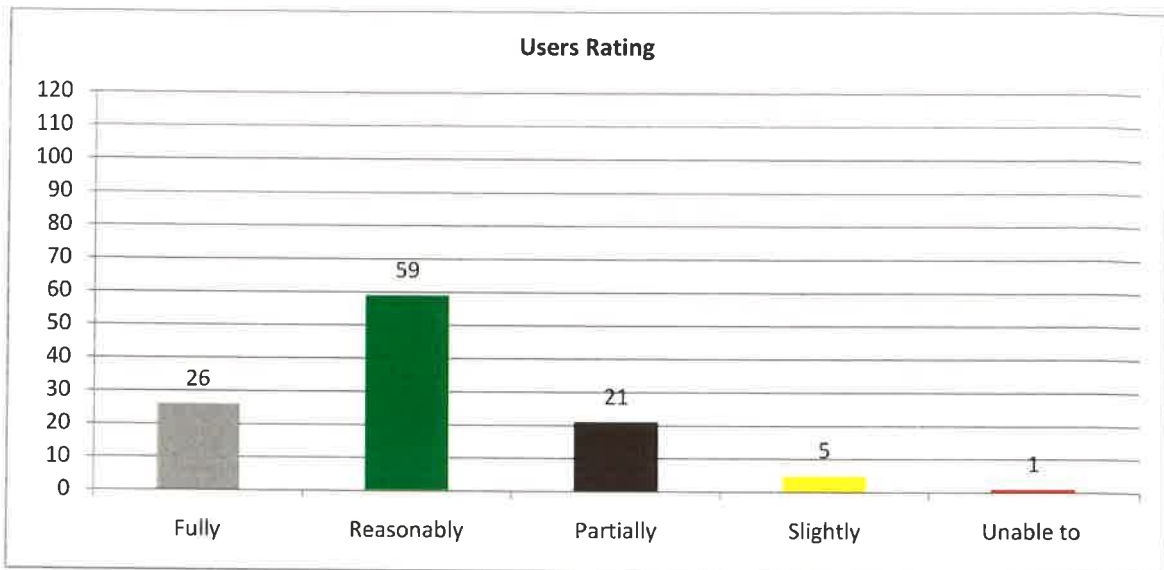
11. Your mentor does a necessary follow-up with an assigned task to you.



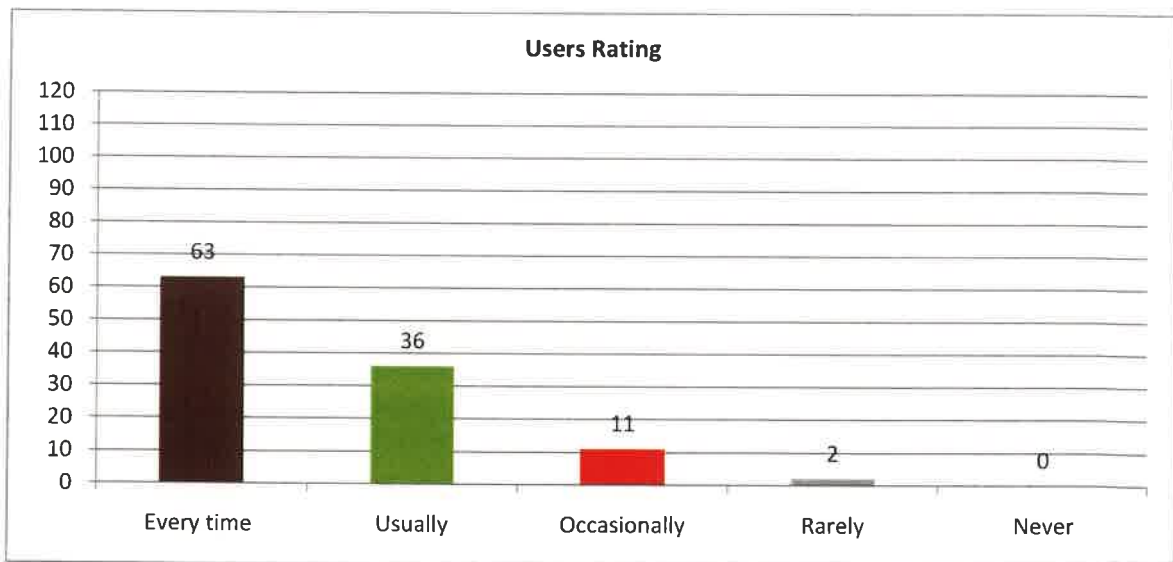
12. The teachers illustrate the concepts through examples and applications.



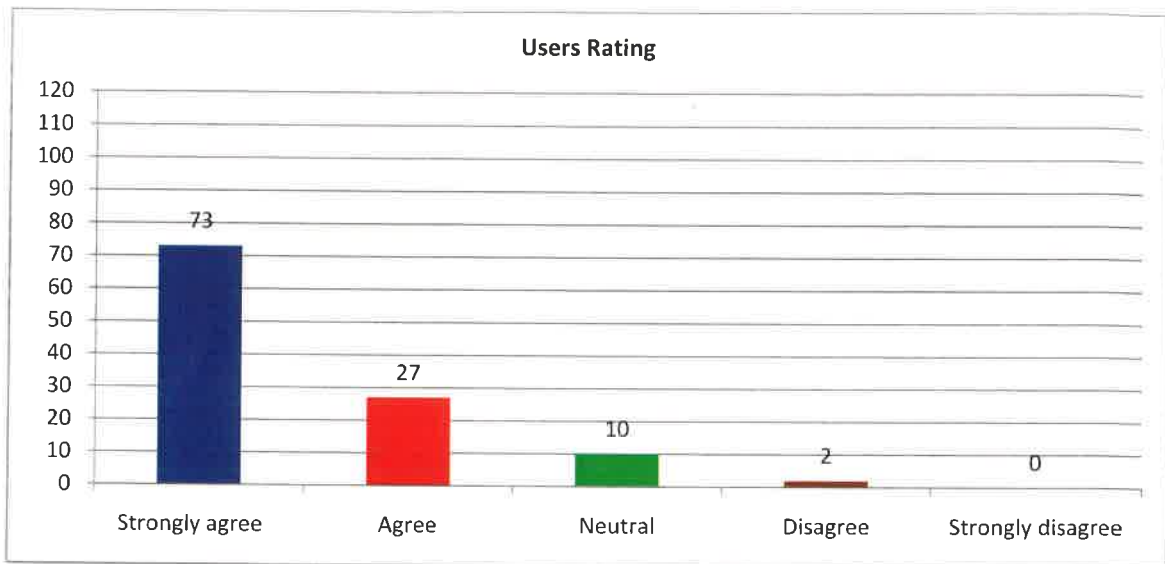
13. The teachers identify your strengths and encourage you with providing right level of challenges.



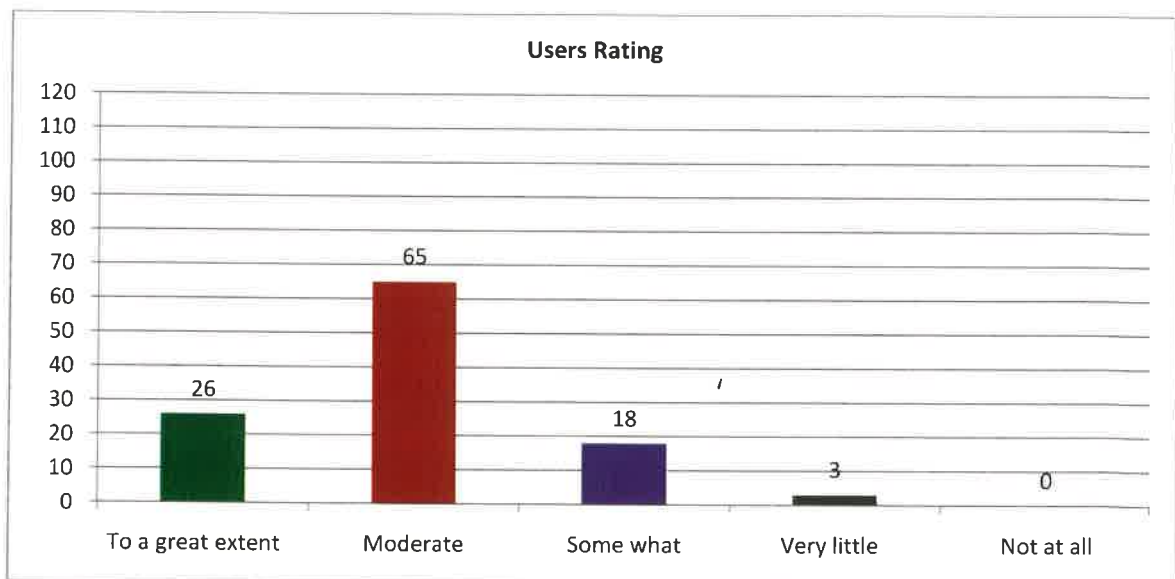
14. Teachers are able to identify your weaknesses and help you to overcome them.



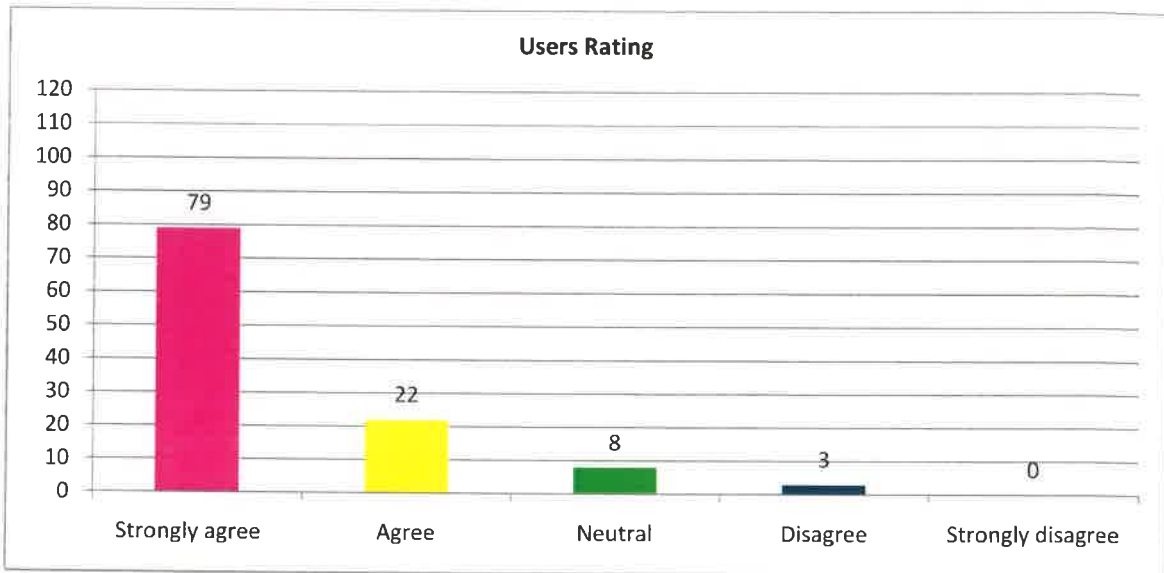
15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.



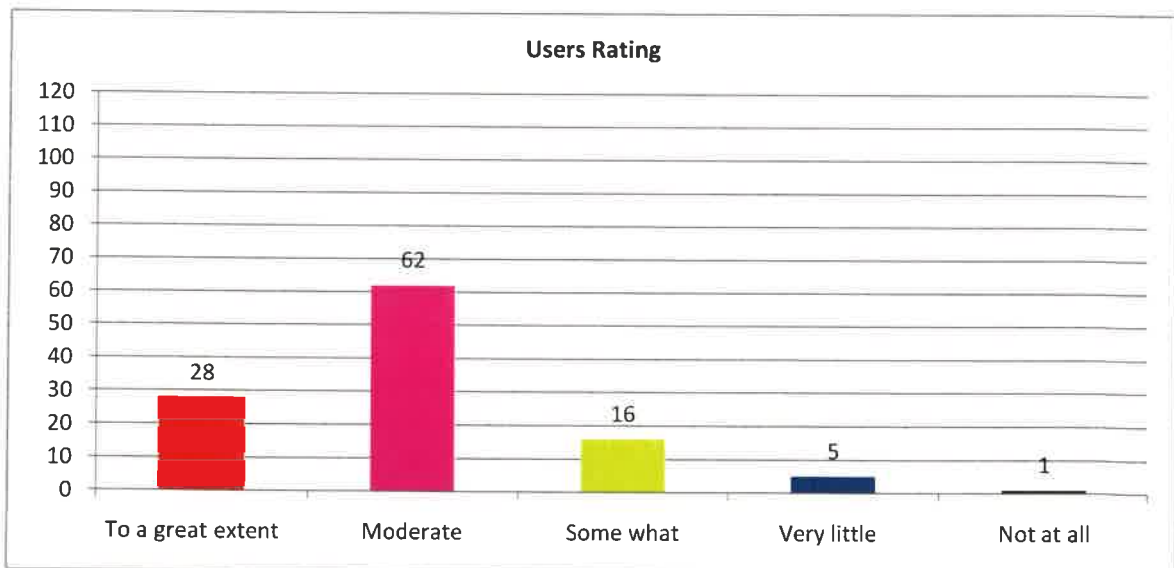
16. The institute/teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.



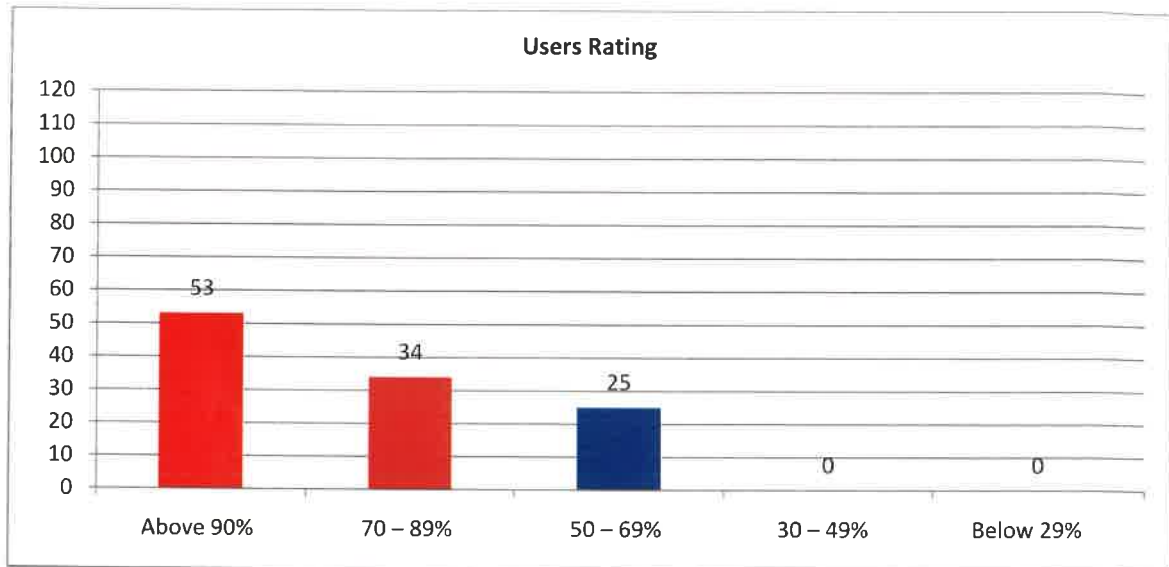
17. Teachers encourage you to participate in extracurricular activities.



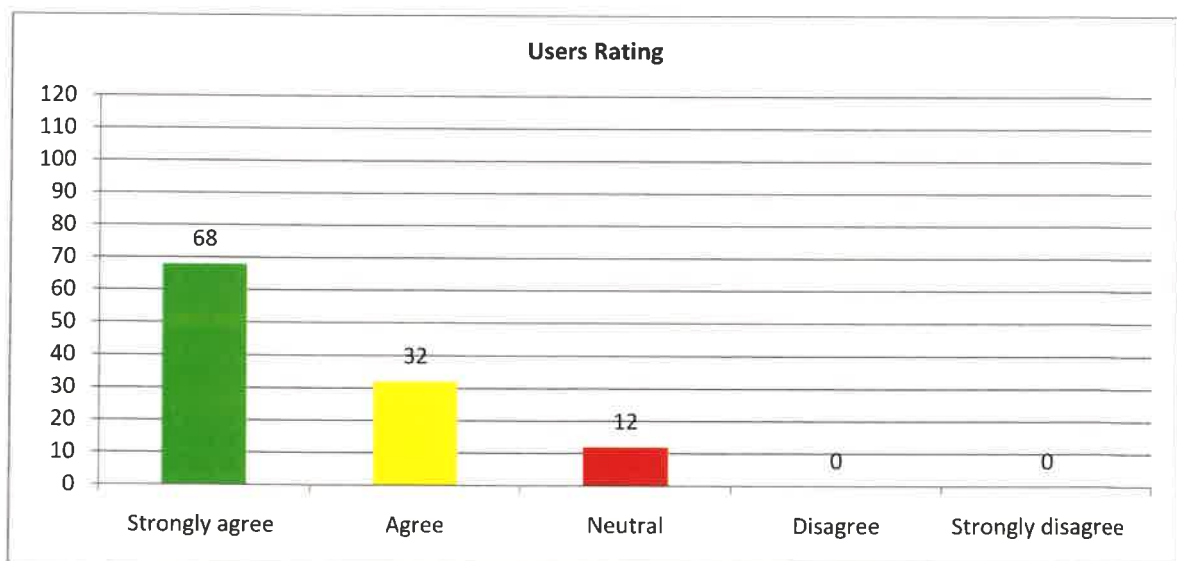
18. Efforts are made by the institute/teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.



19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching?



20. The overall quality of teaching-learning process in your institute is very good.



ATTESTED


PRINCIPAL

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BANGALORE - 560 020.



NAAC

Participate in Student Satisfaction Survey (SSS) by NAAC

Dear Students,

NAAC (National Assessment and Accreditation Council) has endeavoured to conduct a **Student Satisfaction Survey (SSS)** the results of which will encompass the accreditation process. The Survey will capture student responses from the list of students provided by the Higher Education Institutes (HEIs). This survey is conducted directly by NAAC to give an opportunity to the students to have their say in assessment and quality improvement process.

NAAC will send online link of the survey to the email address of the student provided by the HEIs, and the student will have to complete and submit the survey in a stipulated time.



Have your say in quality improvement



• Rate your Institution

The questionnaire is based on the Likert type scale that means the students will have to give responses on a scale of 0 to 4, with the most positive response being rated as 4 and the most negative response being rated as 0. Analysis of the survey is done using software which will aggregate the responses and generate the score of Student Satisfaction Survey which is important Key Indicator in overall grade of institution.

• Suggest Improvements

In SSS, twenty of the twenty one questions will be objective in nature, while one question is open ended to elicit observations and suggestions for improvements thereby providing an opportunity to the student to give suggestions and criticisms in their own words. The questionnaire consists of several facets of the teaching learning process.

• Identity Not Disclosed

Students are randomly selected for the survey by system. Except particular student nobody will know which student has received the SSS email and what they have responded. Thus the students will remain anonymous throughout the process.

More details on survey are available on NAAC website <http://www.naac.gov.in/apply-now>

Student Survey has 30 to 60 weightage (as per type of institution) in the scoring of institutional Grade and hence responses from students can play a critical role in determining institutional grade. It is desired that active participation of students in survey will not only empower the students but also help institutions in continuous quality improvement through student engagement.

ATTESTED

N. S. Satish
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If you have any queries, please contact:

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